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Quality Policy Statement

Anchor Systems (Europe) Limited employs professional staff and uses associates with skills dedicated to delivering strategic, technical and geotechnical products and solutions. Our services are focused on resolving customers’ environmental and engineering issues and meeting their requirements in terms of time, cost and quality. In all our work we seek to satisfy the requirements of regulatory authorities, work to the appropriate professional standards then regularly monitored and reviewed and maintain the confidentiality required by our customers. Key quality objectives are set

We are able to achieve the quality objectives through commitment at all levels by the following ongoing actions:

- We strive to be perceived by our customers as a company whose products, service and support consistently exceed those of our competitors
- We will continuously improve our products, services and processes using clearly defined methodologies and making data based decisions
- We are working to build a company that is regarded by its employees as one they are proud to work for, that communicates with them, listens and responds appropriately, values them and invests in them
- In the event that one of our customers has a problem with our products or our actions, we will react immediately and decisively to overcome it
- Wherever possible we will do what we have agreed to do, keeping our customers informed of progress
- We strive to be the preferred supplier for our products and services in our chosen field
- We aim to comply with the requirements of our ISO 9001:2008 certification and continually improve the effectiveness of the Quality Management System

Anchor Systems (Europe) Ltd are dedicated to ensuring the products and services supplied meet the exacting standards that are required of a technical business that trades within the international environment.

The integrity of our products and services has built our reputation and will define our future. This policy is signed by the Managing Director and supported by the employees.

Signed
Ewan Smith - Managing Director
Anchor Systems (Europe) Limited

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Registered Office: North House 198 High Street, Tonbridge, Kent, TN9 1BE
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